



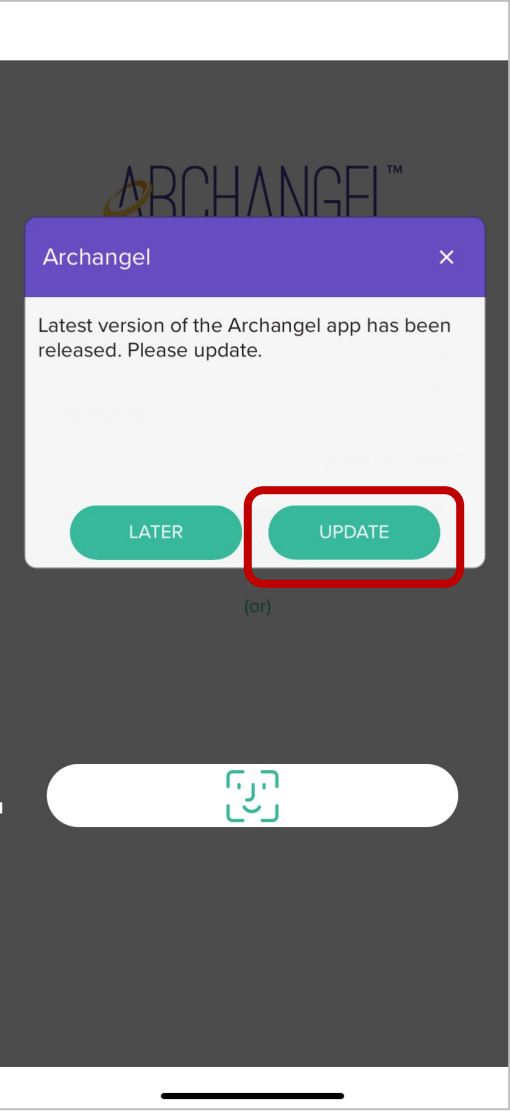
Key Points

- This FAQ covers when and how Archangel is UPDATED to a new version and what you as a user need to do
- All software applications need to be UPDATED to new versions periodically for the following reasons:
 - New features and functions are added
 - Security patches
 - Bug fixes

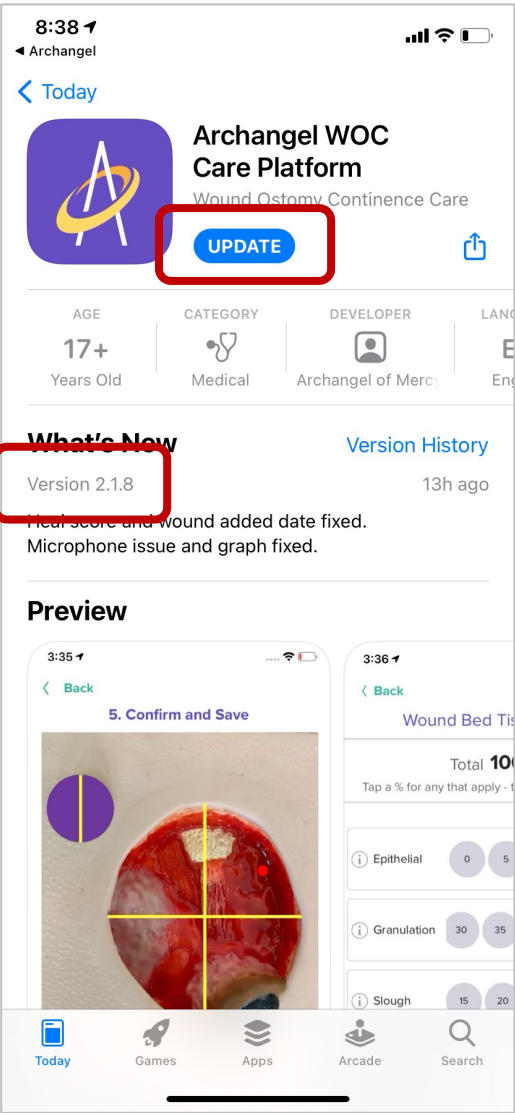
IMPORTANT: Do not be concerned that the version number of the MOBILE App and the WEB App are not the same – this is by design

MOBILE Application – How to update to the new version

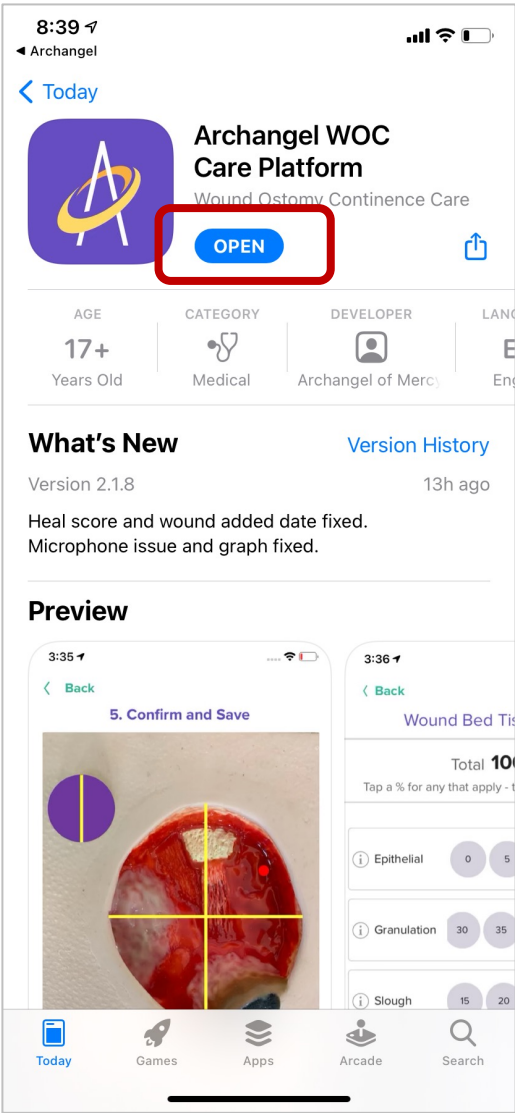
User receives a message that a new version is available – Click UPDATE



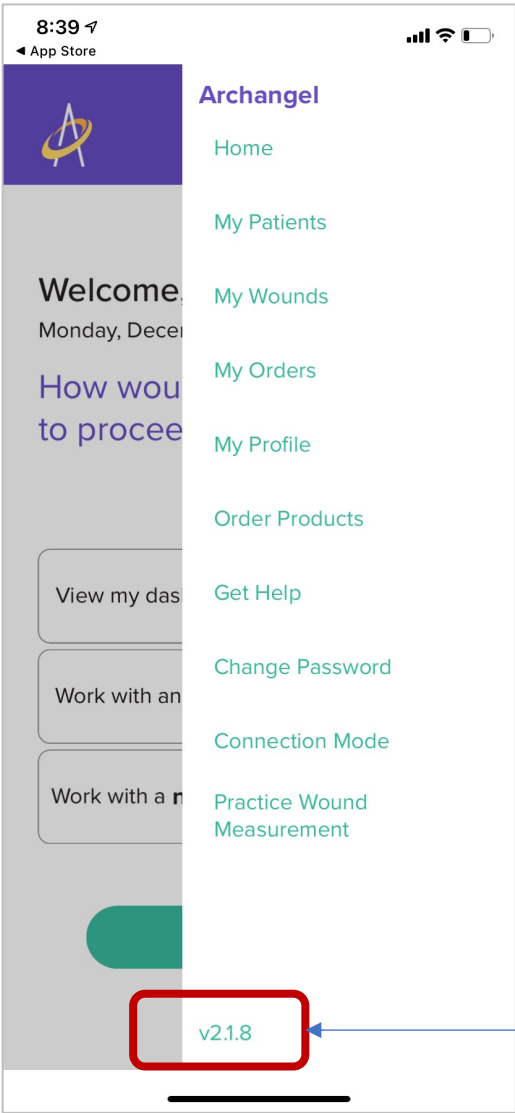
User sees the below screen from the App store* - Notice the Version number . Click UPDATE



Click OPEN



After logging into the App, you notice you are using the most recent version



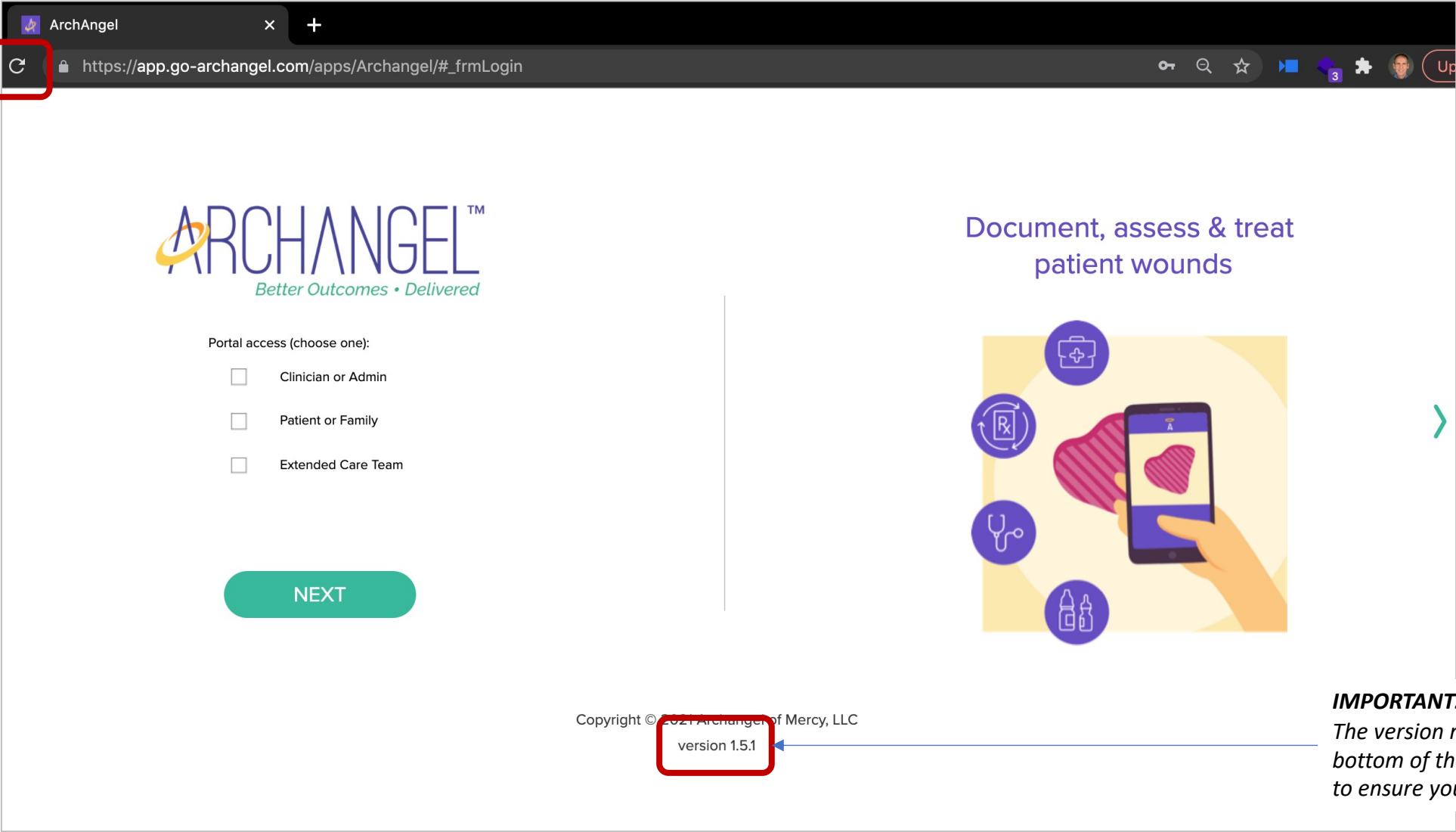
*Note: Google Play for ANDROID screen shots look different

WEB Application – How to update to the new version

Click the “Refresh” button on your WEB browser

OR

Close browser session(s) running Archangel and open new browser session



IMPORTANT:
The version number is listed at the bottom of the login screen – Check this to ensure you are on the latest version