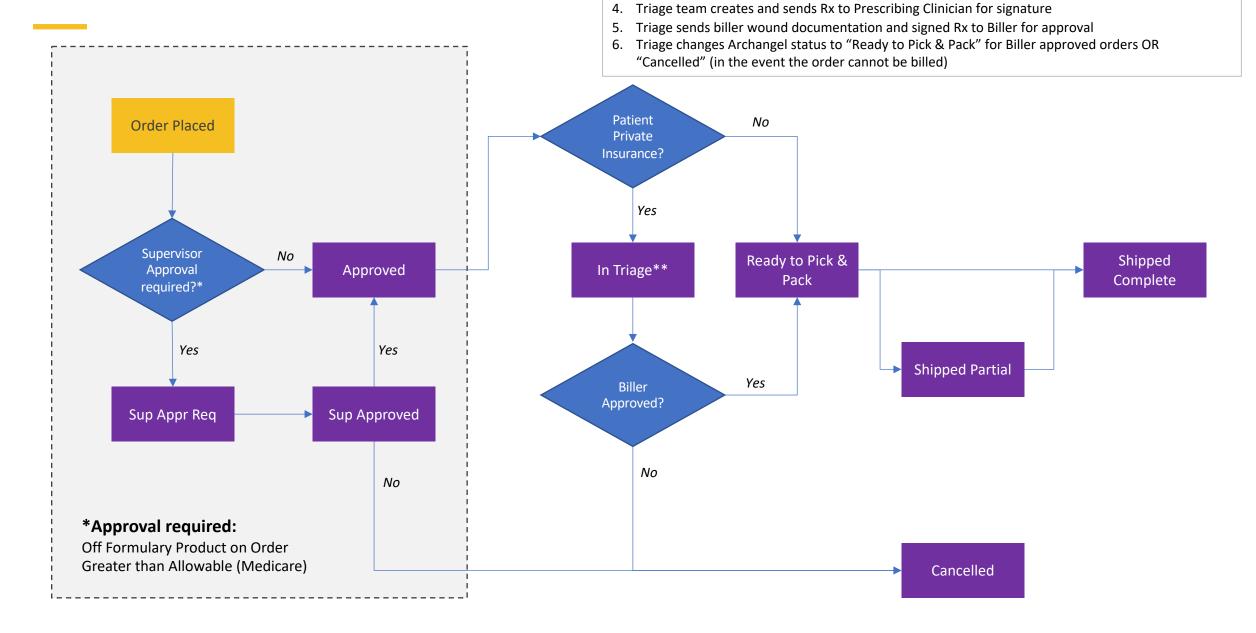


## **Key Points**

- Orders placed in Archangel follow a process flow and change status depending on where the order is in the flow
  - See next page for process flow diagram
- The Triage team exists to ensure patient private insurance (non-Medicare) orders are billable and finds a biller to bill the order
  - The Triage team accesses a network of billers and works to find a biller to bill the order
  - Orders that are ready to bill are picked, packed and shipped
  - Orders that are not able to be billed are eventually cancelled

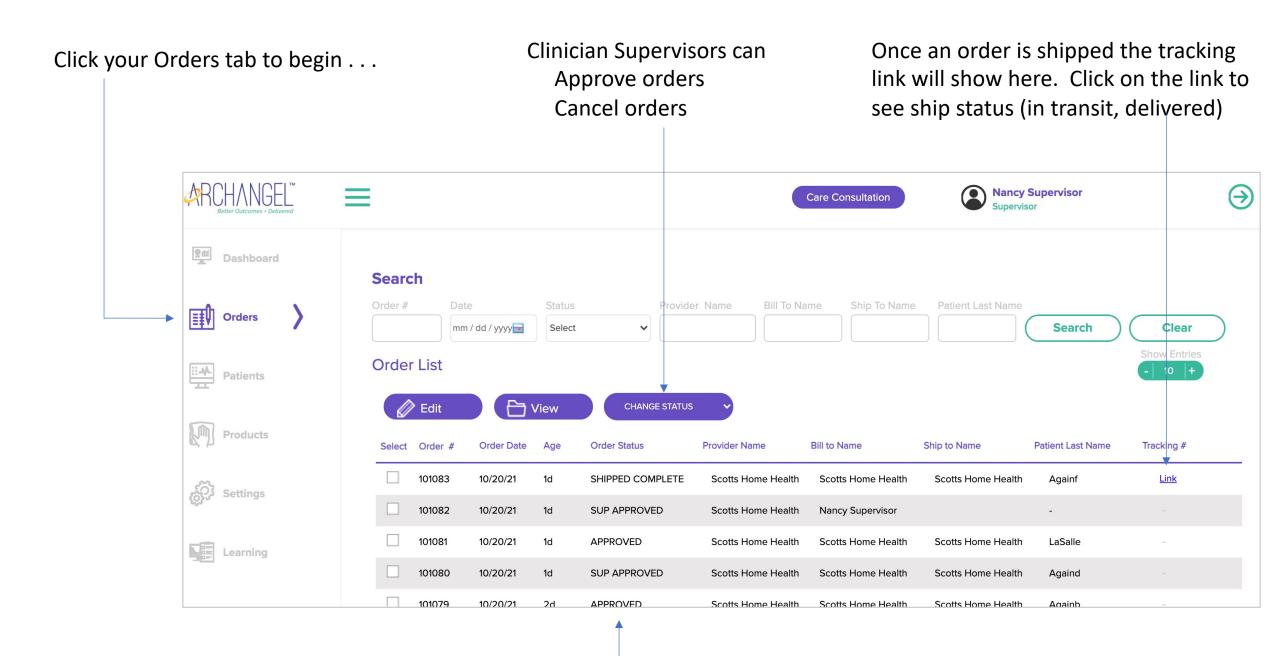
## Order Status Flow



\*\*In Triage

1. Triage team changes Archangel status from "Approved" to "In Triage" and begins work on the order

Triage team ensures all information for the biller is present Triage team ensures dressings are billable for wound



Order status changes as the order flows through the process